



## Vilden Industry Solutions

### e-ISF:

One stop solution for filing Importer Security details with CBP

### e-STOW:

Provides single conduit to meet CBP requirements. Allows you to upload the vessel stow plan in a number of electronic formats including Excel, without having to make changes to your existing system

### e-CSM:

Allows Ocean Carriers to send Container Status Messages to CBP without having to make major system modifications

### e-Clear:

Web based cargo declaration system. File your manifests easily and quickly

### e-AES:

Full filing capability for your export manifests including bookings, manifests, and vessel departures

### e-Dray:

Scheduling, equipment tracking, automatic driver pay and billing with integrated accounting & more

### e-Store:

Full featured Warehouse Management System for Public Warehouses and Distribution Centers

### e-Track:

Shipment track and trace on the Web, 24x7

### Vilden Liner System:

Fully integrated Operations & Accounting maritime software system designed for shipping lines and agents

### Portal Services

Solution for integrating the full spectrum of electronic commerce into business processes

### Global Logistics System

Track, trace, optimize, manage equipment fleet globally

### Business Continuity:

Provides High Availability for mission critical applications & insures business continuity Ability to host any system in the world with high speed lines & on-site technical support



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## US Customs Filing Update: e-ISF, e-Clear Updates

**e-ISF Customers:** In our continuing effort to enhance the [e-ISF](#) product we have recently introduced a number of valuable tools for our clients to manage ISF:

### Email Alerts

Vilden now offers the ability for Administrators to set alert functions for specific users and ISF statuses via e-Mail. This new feature gives you immediate notice of CBP activity without having to monitor the application. Each alert may have up to 5 email addresses and may be set to auto send an email for the 10 various events that may be returned by CBP. Email priority, low, medium or high can be set for each alert and as many alerts as necessary can be created.

### ISF Progress Reports

CBP has recently provided the ability to deliver progress reports directly to you as a filer, provided you have a SCAC code. SCAC codes are easily obtained from the National Motor Freight Transportation Association (NMFTA) [www.nmfta.org](http://www.nmfta.org). If you are a new SCAC holder, please be sure to notify Vilden so we can incorporate your SCAC code into your environment.

In order to participate directly in the Progress Report distribution, please send an email to [Progress\\_Report@cbp.dhs.gov](mailto:Progress_Report@cbp.dhs.gov), with a subject line of ISF PERFORMANCE REPORT REQUEST. The email should contain the following information:

*Filer's Corporate Name*  
*Filer Code (SCAC)*  
*Point of Contact (receiver of the report)*  
*Point of Contact phone number*  
*Corporate email address*

### New Bond Details Required

On July 12, 2009, CBP released and update to ISF10 and ISF5 filings to include a Bond Activity and a Bond Type code. Vilden has enhanced e-ISF to allow these details to be added to your customers' Name and Address records so they are automatically inherited into the ISF record from the customer profile. We have also provided the ability to utilize a drop down box for each directly on the entry screens.

**Reminder: The flexible enforcement period for ISF will expire January 26, 2010**

**Please contact [support@vilden.com](mailto:support@vilden.com) if you would like to take advantage of these new features.**

**e-Clear Customers:** Advance Manifest filing to Customs couldn't be easier. Vilden continues to improve [e-Clear](#) to make it a simple yet robust AMS filing product.

E-Clear has the bubbles that show you the last few dispositions without the user having to click into the details in BL Inquiry and in AMS/CBSA/MEX History.

The option to run manifest edit includes US, Canada, and Mexico.

In AMS/CBSA/MEX History, there are more links for each vessel/voyage that allows you to see BLs and customs messages (this is in addition to the buttons at the bottom of the screen)

In the list of BLs in AMS/CBSA/MEX History, you can click on the BL and this links you to the BL details so that you do not have to click on BL Inquiry, find the bill, etc.

Mexican Customs requires inbound and outbound transmissions. e-Clear can handle both and even can handle from one Mexican port to another, e.g. Altamira to Veracruz.

### CBP Regulations Update:

#### All Importers:

All ISF elements for cargo classified as immediate exportation (I.E), transportation and exportation (T&E), and FROB are all required before the cargo is laden aboard the vessel.

ISF must be updated if there are any changes to the submitted information prior to the cargo arriving at the US port of discharge.

#### All Steamship Lines:

Container Status Messages (CSMs) are required for events prior to first arrival of goods at a US port.

**Don't fall behind! Contact us today for more information on our services and see how they can benefit you!**

Vilden Associates, Inc. has been helping transportation companies achieve operational and financial success through creative use of technology and process improvement for over 31 years. Email us today at [marketing@vilden.com](mailto:marketing@vilden.com)

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